

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 20<sup>th</sup> Oct., 2020

Complainant : Sh. Rajesh Gupta  
Respondent : Managing Director, DSIIDC  
Grievance No. : PGC/2018/DSIIDC/01

1. **Brief Facts of the Case**

Sh. Rajesh Gupta has filed a grievance in PGC on 31.10.2018 stating that service lane (Plot No. B1 to F6) of Delhi Rohtak Road and back lane (Plot No. F.7 to F 1) have neither been re-laid nor repaired since April, 2012. The condition of both these roads is very bad with big potholes all over the road and it has not become accident prone area, particularly during the rainy season. Both these roads falls under the jurisdiction of Delhi State Industrial & Infrastructure Development Corporation Ltd. (DSIIDC). He further stated that the government departments viz. DSIIDC and PWD are not taking any action citing jurisdiction of the road.

2. **Proceedings in the Public Grievances Commission**

The PGC has convened several hearings in the matter and in the hearing held on 20.10.2020, following are present :

Complainant : Absent  
Respondent : Sh. Nitin Nandwani, Ex. Engineer

3. **Relevant Facts that emerged during the hearing**

3.1 Sh. Nitin Nandwani, Ex. Engineer, DSIIDC is present in the hearing and submitted a status report stating that :

“The work for balance portion of Boundary Wall and construction of front / back lanes in Udyog Nagar Industrial area is under progress. The work for boundary wall is completed and the work for front lanes / back lanes is under progress. The work was awarded to the agency on 03.03.2020, however, due to lockdown for COVID-19 pandemic, the agency could not start the work for front / back lanes. As per govt. notification, an extension for 6 months is given for this work. The work is now in progress and likely to be finished by 31.12.2020.”

3.2 The complainant is not present in the hearing but has informed telephonically that DSIIDC has started the work

4. **Directions of PGC**

Sh. Nitin Nandwani, Ex. Engineer, DSIIDC is advised to complete the work in a time bound manner, as assured by him and submit an Action Taken Report to the Commission in the first week of January, 2021.

With the above directions in the matter the case stands closed at the level of the Commission.

(SUDHIR YADAV)  
MEMBER

No. PGC/2015/DSIIDC/56/

Dated :

**Copy to :**

Sh. Nitin Nandwani, Ex. Engineer, Delhi State Industrial & Infrastructure Development Corporation Ltd., Plot No.74A, Ring Road, Lajpat Nagar-III, New Delhi - 110024

**Copy for information to :**

Shri Rajesh Gupta